

STATE 911 COMMITTEE
Legislative Action Subcommittee

June 15, 2015
MSP-HQ
Meeting Minutes

A. Call to Order/Roll Call

The meeting was called to order at 10:05 a.m. by Chairperson Shawn Sible and roll call was taken.

Voting Members Present:

Mr. Shawn Sible (Chair)
Ms. Jordyn Salmon
(Representing Ms. Marsha Bianconi)
Ms. Patricia Coates
Ms. Yvette Collins
Mr. Bob Currier
Mr. Lloyd Fayling
Ms. Jennifer Greenburg
Mr. James Loeper
Mr. David Vehslage
Mr. Tim Smith
Lt. Mike Johnson
Mr. Jeff Troyer
Ms. April Heinze

Representing:

Michigan State Police
Conference of Western Wayne
CLEMIS
AT&T
Intrado
Genesee County 911 Authority
Telecommunications Association of Michigan
Gogebic 911
Verizon
Michigan Communications Directors Association
Michigan State Police
Appointee, Speaker of the House of Representatives
Eaton County Central Dispatch

Non-Voting Members Present:

Ms. Harriet Miller-Brown
Ms. Stacie Hansel

Representing:

Michigan State Police
Michigan State Police

Voting Members Absent:

Sheriff Dale Gribler
Mr. Robert Bradley
Mr. Dale Berry
Mr. Jon Campbell
Mr. John Hunt

Representing:

Van Buren County Sheriff's Department
CCE
Huron Valley Ambulance
Michigan Association of Counties
Public Member

B. Meeting Minutes Approval

A **MOTION** was made by Mr. Loeper, with support by Ms. Collins, to approve the meeting minutes of April 13, 2015, as presented. With no discussion, the **MOTION** carried.

C. Old Business

1. Text to 911

There are currently seven counties accepting text to 911.

There are three counties experiencing issues in the Upper Peninsula. Once the issues are resolved and testing has been completed, the entire Upper Peninsula will be going public. Ms. Salmon stated the board recently approved the Conference of Western Wayne to begin the process of having the entire conference to go live.

Mr. Loeper heard there are issues with the Apple I-phone 6 not able to text 911. Ms. Heinze stated they are receiving texts from that particular phone; however, there are some issues with specific carriers. The carriers are actively working on the problems. Ms. Heinze reminded everyone text to 911 is an interim solution and the carriers have had to scramble to have everything in place.

Mr. Sible commented that press has been positive for those already signed on to text. As the entire Upper Peninsula gets ready to go public, Mr. Loeper stated they have been reviewing press releases, how to contact the media, and how to promote each individual county as the counties are responsible for their own promotion. Mr. Loeper spoke of a success story where a domestic violence victim was able to text and help arrived. Not only is texting an option for the deaf and hard of hearing community and victims of domestic violence, but it also provides assistance in instances where there is not a strong enough signal to make a phone call, but a text will go through.

Ms. Miller-Brown will forward to the subcommittee an article regarding a group called Move911 who are petitioning Congress to make text to 911 mandatory for the PSAPs.

The State 911 Office will create a list of text to 911 success stories to post on the website and update quarterly. The list will also include data such as why someone would use text to 911 and what are good use case scenarios. Ms. Heinze stated this would also be a good resource for the media to pull information when needed.

Mr. Sible inquired the providers' viewpoint regarding text to 911. Both Mr. Vehslage and Ms. Collins agreed it is not a hardship. Ms. Heinze gave credit to the providers as they have been excellent to work with and are on top of any issues that come along.

2. Smart911

Mr. Sible stated last year the funds for Smart911 were placed in another agency's budget, listed as a one-time appropriation. The ongoing funding for Smart911 is not available as the funds were not included in the agency's budget for the new fiscal year. Ms. Miller-Brown stated a few counties have reached out to her asking about the status. She has advised the counties if planning to implement Smart911, it should be completed now as the current funding is only through the end of the year. There is a 25% discount counties are able to receive when they sign up before the current funding ends.

There is a difference in the status maps between the State 911 Office and Rave Mobile Safety. The State 911 Office will not include a county in the map until there is a signed contract, where Rave Mobile Safety shows a county on their map if they are in discussions.

Mr. Sible asked if there has been talk of counties discontinuing with Smart911 once the funding is no longer available. Ms. Heinze stated the counties who have deployed the full version of Smart911 are under long-term contracts.

There are approximately 20 PSAPs that have signed on.

3. NG911

Mr. Sible stated he reviewed the draft language the internal workgroup is revising. There are no surprises from what is in the document to what has been presented to the subcommittee. He will share the document once he receives it from the CLEAR group. Mr. Sible cannot say whether the group will share the document before it goes to legislation. There is no legislation at this time. No representative has yet been identified to sponsor the document.

The workgroup will forward their revisions to the CLEAR group, who ultimately has final say over the language. The CLEAR group's next meeting is June 25. The CLEAR group members are: Ms. Michelle Young, Mr. Brad Stoddard, Ms. Pam Matelski, Ms. Patricia Coates, Mr. Eric Swanson, Ms. Laura Blastic, Mr. Jeff Barnes, Sheriff Gary Rosema, Col. Kriste Etue, Ms. Lisa Hall, Mr. Tim Smith, Mr. Bob Bradley, Ms. Harriet Miller-Brown, Mr. Rich Miller, and Sheriff Dale Gribler.

4. MLTS

The rules submitted by the SNC were adopted by the MPSC, who forwarded the rules to the Office of Regulatory Reinvention (ORR), to then be forwarded to the Joint Committee on Administrative Rules (JCAR). Currently, JCAR needs two more days in the session to vote. A draft guideline handbook was drafted previously to include the new rules. Once the rules have been approved, the guidelines will be revised and made public.

A copy of draft language for an additional best practice was provided to the subcommittee showing a recommendation from the LAS to the SNC. When the guidelines are issued, this draft language would be included in the introduction. The draft language, in summary, states the SNC supports the voluntary inclusion of direct outward dialing to 911 from MLTS systems.

A **MOTION** was made by Ms. Heinze, with support from Mr. Carrier, to consider including the draft language into the guide. Discussion followed. Ms. Collins suggested revising the sentence to include the word “may” to then read, “This means that MLTS systems *may* be programmed...” Ms. Collins also asked where this draft language would be included. Ms. Miller-Brown stated there is a guideline with an introductory, background, and who the rules apply to. This language will not be a part of the administrative rules, but included with the LAS’ informal best practice guidelines. Mr. Sible suggested changing the first sentence from, “While not listed in the attached rules...” to, “While not required in the attached rules...” for clarification of voluntary status. Ms. Miller-Brown will make the revisions and resend the language to the subcommittee.

With no further discussion, including the revisions as proposed, the **MOTION** carried.

D. New Business

Mr. Sible stated the LAS has been focused on bigger picture items such as NG911 and inquired if there was anything else legislatively LAS needed to discuss. There were no suggestions.

E. Public Comment

None.

F. Next Meeting

August 10, 2015, at 1 p.m.

MSP Annex Building (next to the General Office Building)
7050 Harris Drive
Lansing 48913

G. Adjourn

The meeting adjourned at 10:54 a.m.